

Below are the Situation Room special holiday hours and closure dates that were previously announced. This one-stop call center site is available for principals and authorized administrative staff to call (212-393-2780), and report potential or confirmed COVID-19 cases.

Charter schools in private space/stand-alone DOE space should contact the DOHMH via phone at (866) 692-3641.

The Situation Room will operate from 9:00AM to 2:00PM on the following days:

- Christmas Eve (**December 24**);
- Winter Recess (**December 28–30**); and
- New Year's Eve (**December 31**).

The Situation Room will be closed on:

- Christmas Day (**December 25**); and
- New Year's Day (**January 1**).

Situation Room regular operational hours are:

- Monday–Friday 7:00AM to 7:30PM
- Closed Saturday/voicemail available overnight
- Sunday 11:00AM to 6:30PM

For questions, submit a ticket at <https://charterschools.mojohelpdesk.com/>.

Your DOE credentials may be required to access the links above.