Below are the Situation Room special holiday hours and closure dates that were previously announced. This one-stop call center site is available for principals and authorized administrative staff to call (212-393-2780), and report potential or confirmed COVID-19 cases.

Charter schools in private space/stand-alone DOE space should contact the DOHMH via phone at (866) 692-3641.

The Situation Room will operate from 9:00AM to 2:00PM on the following days:
- Christmas Eve (December 24);
- Winter Recess (December 28–30); and
- New Year’s Eve (December 31).

The Situation Room will be closed on:
- Christmas Day (December 25); and
- New Year’s Day (January 1).

Situation Room regular operational hours are:
- Monday–Friday 7:00AM to 7:30PM
- Closed Saturday/voicemail available overnight
- Sunday 11:00AM to 6:30PM

For questions, submit a ticket at https://charterschools.mojohelpdesk.com/. Your DOE credentials may be required to access the links above.