

Additional Info #8 - Procedures for DOE's COVID-19 Response - Provision of Related Services

Dear RS Contract Agency –

Please review the following important information regarding:

- **Update on Use of Zoom**
- **Tele-therapy Services During DOE Spring Break**

We will be in touch shortly regarding the referenced training sessions.

Thank you,
Michael

Update on Use of Zoom:

As you have likely heard, the DOE issued guidance over the weekend regarding tele-therapy platforms, and more specifically, the use of Zoom. We will provide more detailed information and further supporting materials regarding family and provider privacy in the very near future, but for now here are the key takeaways:

- **Providers currently using Zoom for videoconferencing should plan to transition as soon as possible to the DOE instances of Microsoft Teams or Google Meet, which are the only DOE approved tele-therapy options at this time.**
- The DOE is ready to support providers in making this transition as quickly as possible. We know that for many providers, that won't mean overnight, but you'll have access to numerous trainings and guidance materials to make this process as seamless as possible.
- The DOE will be providing "Make the Move from Zoom to Meet" and "Make the Move from Zoom to Teams" workshops, which will be published on the Remote Learning Calendar [here](#).
- Providers are welcome to post a question about [Google Meet](#) and [Microsoft Team](#) Video conferencing / Tele Therapy tools. (Note that both links open in MS Teams.)

In addition, please see the linked resources below.

IMPORTANT NOTE: Users will need to enter their SESIS credentials to access some of these materials. Use the same format required to access the consent form.

Helpful Links For Providers:

- Calendar of Remote Learning Tech Professional Development Classes: <https://diit.nyc/learningcal>
- Guidance for Google Meet (DOE credentials needed): <https://infohub.nyced.org/teach-from-home/get-started-at-home/guidance-for-google-meet>
- How to Create Student Accounts (also helpful for families): <https://www.schools.nyc.gov/learn-at-home/technical-tools-and-support/doe-student-accounts>

Helpful Links For Students and Families:

- Getting Started with Microsoft Teams: <https://www.schools.nyc.gov/learn-at-home/technical-tools-and-support/getting-started-in-microsoft-teams>

- Getting Started with Google Classroom:
<https://www.schools.nyc.gov/learn-at-home/technical-tools-and-support/getting-started-in-google-classroom>

Tele-therapy Services During Spring Break:

In accordance with [recently issued DOE guidance](#), DOE managed schools will continue with remote learning through the period originally scheduled for Spring Recess. Accordingly, where the parent/caregiver agrees, **you may continue to provide appropriate tele-therapy during the Spring Recess period.** This may include provision of sessions that were missed during the transition to remote learning. In no case may the total number of weekly sessions provided exceed the student's mandated weekly sessions. Similarly, the total number of sessions for the school year may not exceed what would have been provided during a regularly scheduled school year for the mandate specified on the student's IEP/IESP.